

Ali Hussain Almahmoud

Eastern Province, Saudi Arabia | +966 543716955 | Saudi Citizen

almahmouda.sa@gmail.com

Professional Summary

IT and Software Management professional with 11+ years of experience in software development, IT systems administration, and technical project management. Skilled in designing applications, managing IT infrastructure, and supporting business operations through technology. Strong background in database development, application analysis, and stakeholder collaboration, with a track record of delivering reliable solutions on time and within scope. Bilingual in English and Arabic.

Core Skills

Programming & Development: Python, Java, Swift, Ruby, Objective-C, Go

Databases: MySQL, SQLite

IT & Infrastructure: Systems Administration, Networking, IT Support, Cloud Computing

Management & Leadership: IT Operations, Strategic Planning, Project Management, Process Improvement, Team Training, Stakeholder Collaboration

Professional Experience

IT & Software Development Specialist – Remote (US Clients) | Sep 2020 – Jul 2025

- Designed and developed custom applications for client businesses, improving daily operations.
- Built and maintained database systems, ensuring data accuracy and availability.
- Managed IT infrastructure and provided technical troubleshooting to ensure system reliability.
- Led projects from requirements gathering to delivery, achieving consistent client satisfaction.

Software Developer & IT Manager – 7D Variety, Philadelphia, PA | Jan 2020 – Mar 2025

- Developed and maintained business-critical applications to support operations.
- Oversaw IT infrastructure, ensuring system stability and secure performance.
- Introduced workflow automation, reducing manual processes and saving time.
- Provided staff training and technical support, improving team productivity.

IT Support (Part-Time) – Chestnut Hill College, Philadelphia, PA | Aug 2017 – Dec 2018

- Delivered technical support for students, faculty, and staff, resolving hardware/software issues.
- Assisted in maintaining campus IT systems, labs, and classroom technology.
- Supported rollout of new applications and updates across the college.

Sales & Management Roles (Earlier Career) – Saudi Arabia & USA | 2008 – 2013

- Gained management and customer-facing experience in sales operations.
- Trained staff and improved processes, building early leadership skills.

Education

Bachelor of Science in Computer and Information Science – Chestnut Hill College, Philadelphia, PA | GPA: 3.55 / 4.00 | Aug 2020

Certifications & Honors

- IT Leadership Professional Certificate by ServiceNow, Sep 2025
- IT Strategic Planning Professional Certificate by NASBA, Sep 2025
- Atlassian Agile Project Management Professional Certificate — Aug 2025
- System Administration Professional Certificate by Microsoft, Aug 2025
- Data Analysis Professional Certificate by Microsoft, Aug 2025
- Software Development Professional Certificate by Microsoft, Aug 2025
- Project Management Professional Certificate by Microsoft, Aug 2025
- Generative AI Professional Certificate by Microsoft, Aug 2025
- DevOps Foundations: Continuous Delivery / Continuous Integration — NASBA, Aug 2025
- DevOps Professional Certificate — PagerDuty, Aug 2025
- AI Bootcamp (Big Data) — TechCampus, Apr 2020
- Blockchain Development — Udemy, Mar 2020
- Social Media Cyber Defense Advance — TechCampus, Feb 2019
- Cloud Computing (Introduction to Cloud Computing) — Udemy, Jul 2017
- Sigma Zeta – National Science & Mathematics Honor Society, Apr 2020
- Epsilon Pi Tau – International Technology Honor Society, Mar 2019
- HTCIA – Member since 2018
- Dean's List – Chestnut Hill College (Spring 2018, Fall 2016)