

AHMAD ABDULLAH ALMARZOUQ

Contact information

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[LinkedIn](#)

Profile

A **Business Administration** graduate with a solid foundation, possesses strong communication and problem-solving skills, with the ability to work effectively in team environments and capable of working independently.

Experience

Call Center Agent

ZAD Alsultan restaurant | Jan 2025 - Present

- ❖ Handle customer complaints and orders using Foodics, Deliverect, Odoo CRM.
- ❖ Supported IT tasks and created internal files and reports for management.

Education

Bachelor's degree in business administration

Technology and Vocational Training Corporation (TVTC)

graduation date at 3 Jan 2025.

Diploma degree in Office Management

Technology and Vocational Training Corporation (TVTC)

Graduation date on 16 Jun 2022.

Courses

- ❖ Customer Service from Mnar.
- ❖ Communicate Effectively with Customer from DOROOb.
- ❖ Managing Time Effectively from DOROOb.
- ❖ Introduction to HR tasks from DOROOb.

Skills

- ❖ Proficient in Microsoft program.
- ❖ problem-solving.
- ❖ Time management.
- ❖ Computer essentials.
- ❖ Academic skills.
- ❖ attention to details.