



MOHAMED YASIR

MOHAMED YASIR ARAFATH J

Mobile No: +966 5415 98433

Email ID: yasirkwd89@gmail.com

Visa Status: Iqama Transferable

Microsoft
CERTIFIED

Solutions Associate

Windows Server 2012

Summary:

Motivated IT Professional with over 10+ years of hands-on experience in System Administration, Network support and IT infrastructure management. Seeking a challenging position in System & Network Engineering, where I can apply my technical expertise, problem-solving abilities, and commitment to continuous learning to contribute to organizational success.

Technical Skills:

- ❖ *AWS Cloud management and Services like EC2, S3 and VPC.*
- ❖ *Windows Server 2012 R2: Installing and configuring the Active Directory Services.*
- ❖ *Creating, modifying and maintaining of group policies in Active Directory*
- ❖ *Creating, modifying and maintaining of User account in Active Directory*
- ❖ *DHCP (Dynamic Host Configuration protocol) and DNS server Installation and configuration*
- ❖ *File permission, Profile, Shadow copy, Disk Quota, Backup and restore.*
- ❖ *WDS and Hyper-V Installation and configuration*
- ❖ *Flexible Single Master Operation Mode (FSMO)*
- ❖ *Configuring CCTV, IP Cameras, NVR, DVR & Port Forwarding*

Professional Experience:

IT Administrator (November 2017 – July 2024)

ITCOLAB Soil & Material Testing Lab, Kuwait

Windows Server Administration and NAS Storage:

- ❖ Managed Windows Server 2012 R2, performed User account modification and Password resets.
- ❖ Coordinated Server data backup processes with external storage.
- ❖ Configured **Synology NAS** to facilitate seamless data exchange with Windows Server.
- ❖ Administered Group Policy Settings to regulate user and computer accounts in **Active Directory**.
- ❖ Created and managed Shared Folders and Permissions for user access and Configured network printer scanning folders for user convenience.

Network and VoIP Support:

- ❖ Configured and Maintained **Routers, Switches and Firewalls**, ensuring robust network security
- ❖ Maintained the Panasonic PABX for Analog Phone to Connect Internally in office and Outgoing call facilities from FASTELCO Services.
- ❖ Troubleshoot the outgoing call issues by inspecting **CISCO ATA** connection and liaising with Fastelco service.

System Maintenance, Updates & User Support:

- ❖ Manage and maintain **Microsoft office 365 Admin** services using Email Creation and Modification for users.
- ❖ Installation of Hardware, Software, Operating System like Windows 7, 8, 10 and Printers, Antivirus (**Kaspersky Endpoint Security 11**) and update antivirus annually.
- ❖ Managed and monitored system performance, implementing upgrades to enhance efficiency across the network.
- ❖ Troubleshoot the Hardware issues, Booting issues, Network issues and Printer Issues
- ❖ Preparing Purchase Order and Maintaining the Inventory for Computers and Printers
- ❖ Provided end-user support and training, enhancing staff productivity through the efficient use of technology.
- ❖ Generated System Reports and ensured daily operational IT tasks were up to date.

IT Technician & Support - (Jan 2015 – May 2016)

Last Resort Game Zone - Dubai, U.A.E

- ❖ Support and Maintenance of network equipment's like Cisco Router (2911), Cisco Switch (Catalyst 2960 S & 3960) & Cisco POE Switch (Catalyst 2960 series) through PUTTY applications.
- ❖ Support and Maintenance of System equipment's like IBM server (System x3650 M4), Network Area Storage device (QNAP), NVR (SRN-1000), D-Link IP Phone System (DVX 2005F) and Wi-Fi System (Unifi)
- ❖ Installing authorized software like Netcraft, Nvidia , Razer, Logitech for gaming keyboard and mouse.
- ❖ Install and troubleshooting the popular Online games like MOBA, MMORPG games to customer PC.
- ❖ Monitoring the networks to prevent loss of network connections through FORTINET-100D Firewall
- ❖ Creating purchase requisitions for IT hardware/software
- ❖ Antivirus installation to server and all desktops
- ❖ Maintaining inventory of Hardware and external devices
- ❖ Provide orientation to new users of existing technology
- ❖ Ensure that high level of customer service and support is provided to all internal and external customers like more than 100 customers per day.

IT Technician & Support - (Sep 2013 – Aug 2014)

Precision Techserve Pvt Ltd - Chennai, India

Client Place: KSL Media Ltd

- ❖ Troubleshooting and repairing of Desktops and Laptops
- ❖ Email ID creation & modification by using cloud
- ❖ Installing the Symantec Antivirus in client machines
- ❖ Configuration of Network Printers and solving printing related issues
- ❖ Applications are installed like News gate, Nica, and Photoshop
- ❖ Remote support like Team viewer, Ammy admin & RDP
- ❖ Microsoft Office 365 Admin: Creating Emails, Group Email creation and maintenance, Password Reset and total Admin control
- ❖ Sonic Firewall Maintenance Providing - Restrictions given for unwanted sites and FB & Gmail access given for specific users with email approval from Higher officials
- ❖ Basic knowledge of Installing DHCP, DNS in 2008 R2 server
- ❖ Theoretical Knowledge in Active Directory Backup and Restore.

Educational credentials:

Bachelor of Engineering (Information Technology), 65.0%

Annamalai University, Tamilnadu State, India-2011

12th Higher Secondary, 72.0%

Al Ameen Matric Higher Secondary School, Tamil Nadu State, India-2007

10th State Board, 68.0%

Al Ameen Matric Higher Secondary School, Tamil Nadu State, India-2005

Certifications:

- ❖ Completed **MCSA 2012** certifications in Incieon Solution at Chennai, India
- ❖ **CERTIFICATION ID – 10926252**

Driving License & VISA Status:

- ❖ **Kuwait Driving License** No: 289013005281
- ❖ **Visa Status: Iqama** (Transferable)

PERSONAL DATA:

Father's name	:	M.Jaffar Ali
Date of Birth	:	30.01.1989
Passport No	:	C7139293
Gender	:	Male
Nationality	:	Indian
Marital status	:	Married
Languages Known	:	English, Tamil, Arabic (Basic)
Residential Address	:	Rosais Building, AB Block, Al Hamadah Road, Al Batha, Riyadh, Saudi Arabia

DECLARATION:

I hereby informed that all the information furnished above is true to the best of my knowledge

Place: Riyadh, Saudi Arabia

Date:

(MOHAMED YASIR ARAFATH.J)