

Andrea Gaglione

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Napoli, Italy | Nationality: Italian | DOB: 15/07/2000

PROFILE SUMMARY

Results-driven professional with a decade of experience in **hospitality sector** and nearly **five years as a web manager**, now specialized in **supply chain, procurement, and e-commerce operations**. Holds an **MSc in Supply Chain & Procurement Management** (Distinction), with experience in **demand planning, inventory optimization, and procurement efficiency**. Adept at leveraging tools like **SAP Fiori, Excel, and Oracle** to enhance supply chain efficiency and customer fulfillment. Combine a customer-first mindset from hospitality with digital strategy expertise, **delivering performance-driven results in fast-paced environments**.

EDUCATION

University of Strathclyde, Glasgow, UK Jan 2024 – Jan 2025
MSc Science in Supply Chain and Procurement Management with Distinction
• Achieved Best Overall Performance in a Supply Chain Programme | CIPS Accredited

Università degli Studi di Napoli Parthenope, Italy Sep 2019 – Oct 2022
BA Business Administration with Distinction

RELEVANT WORK EXPERIENCE

OFFSIDE CASUAL BOUTIQUE E-COMMERCE E-Commerce & Supply Chain Coordinator | Napoli, Italy | June 2020 – Sep 2024

- Reduced stockouts by 25% and lead time variability by 20% through strategic vendor relationship management and improved PO planning.
- Enhanced demand forecasting accuracy of clothes and accessories by 18%, decreasing excess inventory by 30% through rigorous sales trend analysis.
- Cut delivery errors by 25% and accelerated order fulfillment by optimising logistics across multiple storage hubs.
- Boosted delivery compliance by 15% through improved customs documentation and streamlined last-mile logistics.

WALLACE ASTI RESTAURANT Supervisor | Dublin, Ireland | Jan 2023 – Dec 2023

- Reduced supply delays by 20% via strategic cross-border vendor management for Italian specialty products.
- Maintained 95% product availability rate, minimizing spoilage through structured weekly stock management and precise ordering.
- Managed operational scheduling and team coordination to ensure consistent high-quality dining service during peak hours.

SKILLS

Professional Skills	Technical	Languages
Time & Priority Management	SAP Fiori	Italian
Demand Planning	Microsoft Office Suite	English
Negotiation	3PL Coordination	
Conflict Resolution	Google Analytics	
Analytical Thinking	Oracle	

CERTIFICATIONS

- Supply Chain Analytics Specialization – Rutgers University
- SAP Technology Consultant – SAP
- SAP Business Analyst Professional – SAP
- Oracle Cloud & AI Specialization – Oracle