

MAJD ALI HAWATMEH

INDUSTRIAL ENGINEER

Jordan - Amman | majdhawatmeh40@gmail.com | +962791060355

Seeking a challenging role leveraging my expertise in Cargo, Supply Chain, and Air Freight Logistics, with strong experience in Procurement and Quality Assurance. Dedicated to enhancing operational efficiency, optimizing supply chain performance, and maintaining high-quality standards. Passionate about driving innovation through Business Development and Business Process Management.

EXPERIENCE

Quality and Cargo Coordinator (Air Freight Logistics)

(JAN/2025 - PRESENT)

Menzies Aviation – Queen Alia International Airport

- Coordinated import and export cargo operations (loading, unloading, transportation) in full compliance with safety regulations and internal policies.
- Inspected shipments for damages or inconsistencies, resolved issues efficiently, and ensured high-quality cargo handling.
- Utilized the MACH system (Menzies Aviation Cargo Handling) to monitor airline EDI messages and track shipment data through AWB and HAWB, ensuring full visibility and accurate tracing throughout all handling stages.
- Monitored shipment progress and ensured accurate transmission and posting of EDI messages (FFM, FWB, FHL, FSU) in ASYCUDA (Customs System).
- Handled ASYCUDA discrepancies, coordinated with airlines to correct message errors, and initiated penalty claims when necessary.
- Maintained continuous communication with airlines to align cargo data with manifests before customs clearance.
- Closed audit findings by implementing corrective actions across cargo and safety operations.
- Reported hazards and conducted risk assessments using SMART and MORS systems to ensure workplace safety and regulatory compliance.
- Delivered structured training sessions and briefings on airline documentation updates, supported by Read & Sign to ensure team adherence.
- Customs Correspondence and Documentation
 - Handling Managed official customs correspondence related to AWBs and cargo manifests in the ASYCUDA (Customs System).
 - Resolved documentation issues and ensured manifest accuracy to support seamless customs processing.

Business Development (Management / Sales)

(OCT/2023 - OCT/2024)

Mytchett First Cars (UK / Camberley)

- Market research
- Increase sales
- Presentations
- Maintain customer relationships.
- Monitor competitor activities.

HSE (Health and Safety Engineer)

(OCT/2022 - DEC/2022)

Al - Nabil Company For Food Production

- Daily inspection reports
- Risk management
- PPE and GMP inspection
- Created SOPs

EDUCATION

MBA (Master of Business Administration) (UK) (OCT/2024)

University of Sunderland in london

Bachelor of science of Industrial Engineering (JORDAN) (SEP/2022)

Jordan University of science and technology (J.U.S.T)

SKILLS

- Quality Management
- Business Development
- Sales and Negotiation Skills
- Process Improvement
- Market Research and Analysis
- SOP Development
- Problem Solving

PROJECTS

MBA Project

The impact of Digital Communication Tools on Employee Interaction and Performance in International Companies.

This study aimed to explore how digital tools such as video conferencing, project management software, and instant messaging platforms influence teamwork and productivity in global organizations.

Industrial Engineering Project

DMAIC Six Sigma

Implementation in the garment industry with using the quality tools to reduce cost & number of defects in the materials .

TECHNICAL SKILLS

- MACH (Menzies Aviation Cargo Handling)
- ASYCUDA (Customs System)
- MS Office
- Data visualization Data analysis

REFERENCE

- mytchettfirstcars.info@yahoo.com
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ADDITIONAL INFORMATION

Languages: English, Arabic.

Training Courses: GMP, ISO 22000, ISO 9001, HR (aPHRi).