



Abdulrahman
Alrushoud

✉ Abdulrahman1175@gmail.com
☎ +966 53 675 1175
📍 Alkhobar, Saudi
🌐 linkedin.com/in/abdulrahman-alrushoud

EDUCATION



Bachelor's degree in business
management
Arab Open University
📍 Dammam, Saudi

Intensive English Program (IEP)
SOLEX College
📍 Chicago, IL

SKILLS



- Communication
- Decision Making
- Negotiation
- Microsoft Office
- Inventory Management
- Stakeholder Managment
- Risk Mitigation
- Problem Solving
- Planning and Scheduling
- Customer Service

LANGUAGES

Arabic ★★★★★
English ★★★★★

SUMMARY



Results-oriented Maintenance and logistic leader with more than five years of experience leading technicians' team, managing logistics, and inventory to drive operational success and customer satisfaction. Skilled in efficiently scheduling machine maintenance, prioritizing safety, and minimizing downtime. Proficient in troubleshooting, repairing equipment and utilizing advanced tools and technologies to optimize productivity. Committed to fostering a collaborative work environment, promoting communication, and empowering team members to excel. Recognized for delivering high-quality maintenance services and exceeding customer expectations. Seeking an opportunity to utilize my team management, logistics, and customer-centric approach to contribute to the success of an organization.

WORK EXPERIENCE



Maintenance & Logistic Leader

Jan 2019 - Present

Specialty Hub-Coffee Industry
📍 Dammam, Saudi Arabia

- Monitor stock levels of spare parts and accessories, manage procurement processes, and coordinate with suppliers to ensure continuous availability and minimize downtime.
- Supervise warehousing, inventory control, and distribution operations to ensure efficient and timely delivery of equipment and parts.
- Liaise with suppliers, technicians, and service partners to ensure timely and high-quality maintenance and repair services.
- Develop and implement preventive maintenance schedules for equipment to enhance performance, reduce breakdowns, and extend equipment life.
- Build and maintain strong relationships with suppliers, service providers, and logistics partners to ensure reliability and performance.
- Identify opportunities to improve maintenance and logistics workflows, enhance efficiency, and reduce operational costs.
- Lead and manage teams of technicians, logistics coordinators, and support staff to ensure smooth and effective operations.
- Design and manage after-sales service programs, including staff training, troubleshooting support, and regular maintenance to ensure customer satisfaction and loyalty.
- Maintain accurate records of maintenance and logistics activities, generate performance reports, and provide regular updates to management

ACCOMPLISHMENT



- Developed and implemented a comprehensive preventive maintenance schedule for coffee equipment, resulting in a significant reduction in equipment breakdowns and downtime that led to improved operational efficiency and customer satisfaction.
- Optimized the logistics and supply chain processes and implemented a robust tracking system for better visibility and customer communication, resulting in faster and more efficient delivery of products to coffee shops and customers.
- Implemented an enhanced after-sales service program, including training programs for coffee shop staff on equipment maintenance and troubleshooting that resulted in a reduction in customer complaints and increased customer loyalty.
- Developed and implemented robust safety protocols and training programs for maintenance and logistics teams
- Fostered effective collaboration between maintenance, logistics, and other departments within the company while keeping a strong relationship with coffee shop owners, suppliers, and service providers to ensure smooth operations and timely resolution of issues.

PROFESSIONAL CERTIFICATIONS



- CISCP-CISCM, Certified International Supply Chain Professional & Mange