



MAHMOUD AHMED HEKAL

SUMMARY

Marketing Supervisor for two years, where I train, develop and follow up members of the customer service department, study competitors, prepare reports on the status of each competitor and the market situation, then move to the sales department in Lower Egypt so far, an expert in guidance and building and maintaining professional relationships.

WORK EXPERIENCE

- Pormoter – 6/2016 to 12/2017
Elzenouki Group at (carrefour - raneen - hyper one) , cairo.
- Marketing supervisor – 01/2018 to 06/2019 Elzenouki Group at at (carrefour - raneen - hyper one) , cairo.
- Sales – 07/2019
Elzenouki Group , cairo.
- Director of Nano Shield Khobar branch
saudi arabia

SKILLS

- Work under pressure and complete the required tasks accurately.
- Good communication skills.
- Own leading and innovation skills. Flexibility at dealing with customers.
- Complex problem-solving skills.
- The ability to communicate. Customer service skills.
- Good at Microsoft Office programs.
- Good at social media programs.

CERTIFICATIONS

- Course communication skills , making decisions and solving problems.
- ICDL.

CONTACT

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EDUCATION

- Bachelor of Law at the University of Menouifa

LANGUAGE

- **Arabic:** mother tongue.
- **English:** Good.