

RACHDA SAFI

MARKETING REPRESENTATIVE



CONTACT

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- 📍 Sidi Bel Abbès, Algeria

SKILLS

- Customer Service
- Front Desk & Reception Support
- Sales & Upselling
- Hospitality & Guest Relations
- Teamwork & Collaboration
- Multitasking & Time Management
- Adaptability under Pressure
- Professionalism & Poise
- Problem Solving & Complaint Handling
- Phone Etiquette

LANGUAGES

- Arabic(Native)
- English (fluent)
- French (B2)
- German (B2)



PROFILE

Friendly, service-driven professional with experience in hospitality, customer service, and sales. Skilled at handling guests, solving problems, and building strong customer relationships. Fluent in Arabic, English, French, and German, with the ability to adapt to fast-paced environments and deliver world -class serv



WORK EXPERIENCE

El Rouss Tour - Tourist Agency MAY2024 - PRESENT
Marketing Representative

- Engaged with customers, promoted tourism services, and increased brand visibility.
- Developed strong communication and negotiation skills.

Rachida H&M Studio Nov 2022-Dec 2023
Photographer's Assistant

- Helped organize photoshoots and managed client schedules.
- Assisted with customer service and maintained smooth workflow.

Chaussures Femmes Boutique April 2022-Oct 2023
Sales Assistant

- Provided customer assistance, managed sales transactions, and kept displays organized.
- Built loyal client relationships through excellent service.



EDUCATION

○ **Bachelor's Degree in German Language** 2021-2024
Djilali Liabes University - Faculty of Languages