

Muhammad Umais Akram

Delivery Courier



Dammam, Saudi Arabia



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Objective

Dedicated and experienced delivery driver with two years of service at SAB Express, a FedEx partner, seeking a direct role at FedEx. Proficient in FedEx operational standards, route sorting, and delivery processes, with a valid Saudi Iqama and driving license. Committed to ensuring timely and efficient deliveries while maintaining high customer satisfaction.

Professional Experience

Delivery Courier

SAB Express (FedEx Partner), Dammam, Saudi Arabia

January 2023 – Present

- Successfully complete daily delivery routes, ensuring timely and accurate package deliveries in compliance with FedEx standards.
- Utilize knowledge of FedEx systems to streamline delivery processes and enhance operational efficiency.
- Maintain excellent customer service, resolving delivery issues promptly and professionally.
- Adhere to safety protocols and traffic regulations, maintaining a clean driving record.

Route Sorter

SAB Express (FedEx Partner), Dammam, Saudi Arabia

January 2025 – Present

Sorted and organized packages at the station to ensure accurate dispatch and delivery.

- Coordinated with delivery teams to optimize route planning and reduce delivery times.
 - Ensured proper handling and documentation of packages to meet FedEx quality standards.
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Education

Higher Secondary Certificate

2014

Licenses & Certifications

- **Valid Saudi Iqama Transferable**
 - **Valid Saudi Driving License**
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Skills

- Proficient in FedEx operational standards and systems
 - Route planning and optimization
 - Package sorting and station operations
 - Strong time management and organizational skills
 - Excellent customer service and communication
 - Safe driving and adherence to traffic regulations
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Languages

- **English:** Fluent
 - **Arabic:** Intermediate
 - **Urdu/Hindi:** Fluent
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