

Shahla Fahad Al-Awadh

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Professional Summary

Motivated and detail-oriented Tourism and Hospitality Management graduate with a solid foundation in travel planning, customer service, and event coordination. Skilled at providing exceptional guest experiences, managing reservations, and supporting tourism operations. Eager to contribute to a dynamic organization and develop a successful career in the tourism and hospitality industry.

Education

- Bachelor's Degree in Tourism and Hospitality Management.
- King Faisal University – Al-Ahsa, KSA.
- GPA: 4.32 / 5 – Second class honors.
- Graduation Year: 2025.

Core Competencies

- Customer Service & Guest Relations
- Tourism & Hospitality Management
- Tour Guiding & Cultural Awareness
- Event Coordination & Planning
- Teamwork & Collaboration
- Communication & Interpersonal Skills
- Problem Solving & Adaptability
- Time Management & Organization
- Data Analysis & Reporting (Excel)

Internship / Training Experience

- Advanced Excel – 3 hours interactive training, gained advanced skills in MS Excel including conditional formatting, building and using reports, applying functions for data control, and working with charts.

Language

- Arabic, Native
- English, Fluent