

HASSAN ALGHAMDI

CONTACT

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EDUCATION

Taif University

Bachelor Marketing

SKILLS

- Social Media Campaign Development
- Search Engine Optimization (SEO)
- Search Engine Marketing (SEM)
- Flexibility and Problem-Solving
- Microsoft Program
- Oracle Opera System

SUMMARY

Motivated Marketing graduate with hands-on experience in customer service, sales, and front-line operations. Skilled in communication, relationship management, and digital marketing strategies, including social media campaigns, SEM, and SEO. Seeking to leverage my skills and education in a marketing agent role to contribute to business growth and brand development.

EXPERIENCE

Ibis Hotel

May 2024- Present

Front Office Agent / Night Auditor

- Handled night shift operations independently, including check-ins, system closing procedures, and guest support.
- Took full responsibility for hotel operations during the absence of the Night Manager, ensuring service continuity and guest satisfaction.

Adagio Hotel

May 2024- Present

Front Office Agent / Night Auditor

- Provided personalized service to long-stay and VIP guests, managing special requests with attention to detail.
- Performed full night audit tasks such as system reconciliation and preparing shift handovers.

Watch Store Ahmad saeed

Aug 2022- Sep 2023

Supervisor

- Supervised day-to-day sales activities and managed a team to meet sales goals
- Delivered excellent customer service and handled customer complaints effectively.

Coffee 1950

Jul 2021- Jul 2022

Barista

- Created promotional offers to upsell products, increasing daily sales revenue.
- Handled high-order volumes while maintaining excellent customer satisfaction.