

Muath Saud Alsehli

CUSTOMER SERVICE AGENT

Madinah, SA | +966547953959 | Mahz0909@gmail.com

Objective

Dedicated professional with demonstrated skills in adaptability, time management, and effective communication. Seeking a challenging role where my experience as a cashier and supervisor, along with proficiency in customer service, can contribute to a dynamic work environment. Eager to apply my leadership qualities and contribute to the success of a team.

Experience

Cashier | Anast

Apr 2021 – Aug 2021

- Operated as a cashier utilizing the Fodex program for efficient financial transactions.
- Managed customer transactions accurately and provided excellent service.
- Handled cash, credit, and electronic payments with precision.

Branch Supervisor | Anast

Aug 2021 – Dec 2021

- Collaborated with the team to enhance customer service and resolve issues.
- Monitored inventory, addressing discrepancies promptly.
- Ensured smooth operations and adherence to company policies.

Education

Saudi Electronic University – Integrated Education | Finance

Sep 2023

Current Student | BS Degree

Courses

- Customer Service - Professional Interaction | Human Resources Development Fund
- Communicate Effectively with Customers | Saudi Telecom Company

Skills & abilities

- Highly proficient in Microsoft Office applications.
- Committed to continuous learning and professional development
- Strong organizational and multitasking abilities.
- Effective problem-solving skills
- Fluent in English