

احمد محمد الشاعري

الجوهرة، جدة السعودية • 966540826695+

نبذة

I am a dedicated individual with a strong passion for travel and customer service. Experienced in creating popular holiday packages, negotiating prices, and committed to continuous learning. I have a background in working with travel agencies and seasonal pilgrimage services.

التعليم

2024 College of Technology, Jeddah
دبلوم
Travel and Tourism

شهادات التدريب

2025 الامتياز التجاري
I have obtained a Commercial Excellence certificate, enhancing my skills in achieving business excellence and customer satisfaction.

2025 استراتيجيات التخطيط
I have completed a training in Planning Strategies, learning essential techniques and methods for effective planning in different scenarios.

2024 نظام ادارة الفنادق
I have successfully completed a Hotel Management System training, gaining knowledge in efficient hotel management practices.

الخبرة العملية

2025 - 2025 خدمة الحجاج - موسمية | شركة الوكلاء
I provided dedicated assistance to pilgrims during seasonal pilgrimage services, ensuring a smooth and organized pilgrimage experience.

2024 - 2024 Cooperative Training – Travel Agency & Reservation Systems | Noor Trips for Travel and Tourism Company
During my training, I gained hands-on experience in travel agency operations, reservation systems, and customer booking procedures.

2020 - 2018 بائع | شركة قزاز
I was responsible for providing excellent customer service, promoting products, and achieving sales targets as a Salesperson.

المهارات

- Customer Service ●
- Problem Solving ●
- Budgeting ●
- Hotel Reservation Systems ●
- Time Management ●

اللغات

- العربية / اللغة الأم ●
- الإنجليزية / جيد ●