

MAHDI SALEH ALHAJJI

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PROFILE

Hardworking Store Manager equipped with excellent leadership, problem-solving and planning abilities. Drives store success with expert oversight of team activities and day-to-day operations. Dedicated to maximum profits and customer loyalty.

SKILLS

Customer Service	Expert	Time Management	Expert
Leadership	Expert	training and development	Expert

EMPLOYMENT HISTORY

Nov 2023 — Present	Store Manager, ADIDAS	Khobar
As a Store Manager at Adidas, I continuously analyze sales performance to identify areas for improvement and enhance overall store efficiency. I lead and train the team on product knowledge and updates to optimize customer interactions and drive sales. Additionally, I manage inventory to ensure stock availability, strategically request stock increases for key departments, and implement effective sales strategies. By monitoring key performance indicators (KPIs), I develop and execute action plans to achieve sales targets and improve business performance.		
Mar 2022 — Nov 2023	Assistant Store Manager, Zara	Khobar
Established customer relationships to generate more business, maintain store profitability and expand brand loyalty. Analyzed store reports to evaluate performance, increase sales, and reduce controllable expenses. Monitored store inventories and ordered new products and equipment to prevent shortages. Supported HR initiatives by connecting with employees and actioning staff feedback.		
Oct 2019 — Mar 2022	Visual Merchandiser, MUJI - Khobar, SA	
Changed displays to promote new product launches and reflect seasonal themes. Rotated window displays, signage and interior display areas to reflect changes in inventory and promotions. Designed and implemented creative visual merchandising strategies to increase revenue. Adapted to different locations to make best use of designated space.		
May 2018 — Aug 2025	Human Resources Officer, Al Najah	AL-AHSA
Addressed employee inquiries and escalated employee relations and legal issues as appropriate. Connected employees with resources such as EAP, benefits administration and medical leave requirements. Coordinated and conducted employee onboarding and orientation sessions.		

EDUCATION

May 2018	Human Resource, King Faisal University
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LANGUAGES

English