



RAHID CHOUGLE

📍 Mumbai, Maharashtra 400037

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SUMMARY

To be part of highly motivated company and to achieve higher standards in efficiency and excellence by exercising the best skills to attain the vision of the organizations, both individually and as a team player.

SKILLS

- Strong Communication skills
- Understanding customer needs
- Verbal communication
- Written communication
- Influencing
- Negotiation
- Critical thinking
- Problem solving
- Microsoft Office
- Tally
- Operating System Skills
- Excellent correspondence skills
- Organizational skills
- Professional approach
- Keen observation
- Ability to grasp quickly
- Listening skills
- Ability to work under pressure
- Time management skills
- Can-Do Spirit
- Quick learner
- Comprehensive problem-solving abilities
- Customer service knowledge

EXPERIENCE

CHA (CUSTOM HOUSE AGENT), 08/2022 - Current

Allana Pvt. Ltd, Mumbai, India

- The role of a CHA is to aid exporters to be updated and accurate with their documents, and ensure a smooth customs clearance process
- Demonstrating and presenting products
- CHAs facilitate the smooth movement of goods across borders by handling all customs formalities, documentation, and communication with customs authorities
- We also perform as a customs broker, sorting out all the essential documentation in the best interests of importers and exporters concerning the service they need
- Prepare the bills of entry and shipping bills
- Applying for SSR, Form13 & VGM
- Tracking the containers
- Handling the reimport process and export, import documents
- Making the bills

Max Clothing Brand, Mumbai, India

- Open and maintain customer accounts by recording account information
- Resolve product or service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem; expediting correction or adjustment; following up to ensure resolution
- Maintain financial accounts by processing customer adjustments
- Recommend potential products or services to management by collecting customer information and analyzing customer needs
- Prepare product or service reports by collecting and analyzing customer information
- Contribute to team effort by accomplishing related results as needed
- Greet customers warmly and ascertain problem or reason for calling
- Answer questions about warranties or terms of sale
- Greets customers upon entering the store
- Assists customer in locating specific products

EDUCATION AND TRAINING	Mumbai University Bachelor of Commerce
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NKES
HSC: Commerce
Maharashtra Board

NKES High School
SSC
Maharashtra Board

LANGUAGES	• English • Hindi • Marathi
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PERSONAL INFORMATION	• Passport Number: S5739101 • Passport Date Of Issue: 07/31/18 • Passport Expiry Date: 07/31/28 • Date of Birth: 02/07/01 • Gender: Male • Nationality: Indian • Marital Status: Single • Religion: Islam (Muslim)
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LANGUAGES	English:	A2
	Elementary	