



Til Bahadur Thapa Magar

Date of birth: 07/08/1994

Nationality: Nepalese

Gender: Male

CONTACT

 Al naseem street,
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(Home)

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ABOUT ME

An enthusiastic and customer-focused professional with 7+ years of experience in providing exceptional customer service in retails with a good knowledge of merchandising and store layout. Adept at solving complex issues, managing inquiries, ensuring high customer satisfaction and strong communication skills and a problem-solving mindset. Eager to bring my ability to connect with customers and provide effective solutions to a growing team.

WORK EXPERIENCE

26/11/2017 – 06/07/2023 Az Zulfi, Saudi Arabia

Sales Associate MAX (Landmark Group)

- Greet and assisting customers
- Receiving product deliveries and restocking in shelves
- Maintaining customers satisfaction
- Managing stocks inventory
- Handle complaints and queries
- Promote products and meeting sale targets
- Arrange display correctly and assisting with merchandising

03/09/2023 – CURRENT Jeddah, Saudi Arabia

Stock Coordinator R&B (Apparel Group)

- Monitoring and identifying low stock levels and replenishing the stock in a timely manner
- Check stock level and order/request new stock
- Maintaining company's inventory
- Keeping track of fast moving stock and slow or zero moving stock
- Implementing the rules of FIFO (first in first out)

EDUCATION AND TRAINING

20/11/2012 Motibasti, Makar-1, Nawalparasi West, Nepal

Grade 12 Shree Balmiki Higher Secondary School

LANGUAGE SKILLS

MOTHER TONGUE(S): Nepali

Other language(s):

Hindi

Listening C1

Reading C1

Writing C1

Spoken production C1

Spoken interaction C1

English

Listening C1

Reading C1

Writing C1

Spoken production C1

Spoken interaction C1

Arabic

Listening A2

Spoken interaction A2

Spoken production A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Microsoft Office (Word , Excel and Power Point)

DRIVING LICENCE

Driving Licence: B 02/10/2024 – 10/08/2029