

Raed AlErwi

+966 547004516 • Ralerwi@gmail.com • [LinkedIn profile](#) • Jeddah, Saudi Arabia • Nationality, Saudi

CAREER OBJECTIVE

Seeking a position in the administrative or mechanical technology field where I can contribute to improving operations and supervising performance to achieve organizational goals, while developing my skills in management and mechanical technologies in alignment with Saudi Vision 2030.

EXPERIENCE

Field Supervisor – RAL consulting & business services company with Jeddah municipality June 2022 - Present

- Supervised the implementation of quality standards in cleaning and municipal service projects.
- Monitored field inspectors' performance and prepared regular reports for management.
- Collaborated with Jeddah Municipality to enhance the city's appearance and address violations.

Customer Service Fieldwork-Nusuk Company / Jeddah February 2024 – July 2024

- Provided customer support and addressed various inquiries.
- Coordinated with teams to ensure high-quality service delivery.
- Analyzed customer feedback to enhance their experience.

Production Supervisor –NEPROPLAST Company / Jeddah February 2017 – June 2022

- Provided technical support to customers and resolved issues efficiently.
- Prepared and updated technical documentation to streamline internal processes.
- Enhanced customer experience through innovative solutions.

Supervisor (Cutting section) -NAPCO United Plastics Company / Jeddah December 2014 - February 2017

- Developed applications using core-programming languages (HTML, JavaScript).
- Contributed to web development projects and improved user interfaces.
- Conducted system testing and resolved software bugs.

Supervisor (Packing Section) - Rabigh Petrochemical Supply Company / Jeddah June 2008 – March 2014

- Managed packaging operations and ensured adherence to safety and quality standards.
- Supervised logistics activities and optimized workflow efficiency.
- Utilized SAP to monitor inventory and track shipments.

EDUCATION

An Associate Degree in Mechanical Technology, Major Production 2006 / 2007
College of technology in Jeddah

TRAINING & CERTIFICATIONS

- ICDL start syllabus version 4.0, International computer driving licensee, March 2019
- Hazard identification & risk assessment, Expert path for training, January 2019
- Leading with Emotional Intelligence, STARMANSHIP & Associates, 13 to 14 October 2015
- ISO Quality Management Training, Learning fusion, March 2013
- Management skills, Learning fusion, July 12 to September 2012

SKILLS

Technical skills:

- Proficient in mechanical production standards and quality control.
- Experienced in logistics operations, including packaging, shipping, and inventory management.
- Skilled in SAP for tracking and reporting.
- Capable of preparing technical reports and analyzing operational data.

Personal skills:

- Strong leadership and team management.
- Effective problem solving and decision-making under pressure.
- Excellent communication and collaboration with stakeholders.
- Skilled in time management and meeting deadlines.

LANGUAGE

- Arabic
- English