



RAED AHMED



Sales manger at vodafone branch

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EDUCATION

Master Of Laws
Assiout University , Assiout
May 2016

LANGUAGES

English
Intermediate (B1)

Arabic
Upper intermediate (B2)

PROFESSIONAL SUMMARY

Dynamic Sales Manager with a proven track record at Vodafone, excelling in client relationship management and sales planning. Achieved significant revenue growth through innovative strategies and exceptional customer service. Skilled in staff management, fostering team motivation, and consistently surpassing sales targets while enhancing client satisfaction.

SKILLS

Sales planning	Client relationship management
Sales reporting	Staff management

WORK HISTORY

May 2023 - June 2025

Simfer - Sales Manager, El Menya

- Handled customer relations issues, enabling quick resolution, and client satisfaction.
- Increased sales revenue by developing and implementing effective sales strategies.
- Maintained relationships with customers and found new ones by identifying needs and offering appropriate services.
- Built long-lasting client relationships through excellent customer service and consistent followups.

January 2018 - March 2023

Vodafone - Sales Manager, El Minya

- Handled customer relations issues, enabling quick resolution, and client satisfaction.
- Increased sales revenue by developing and implementing effective sales strategies.
- Maintained relationships with customers and found new ones by identifying needs and offering appropriate services.
- Built long-lasting client relationships through excellent customer service and consistent followups.
- Led a successful sales team by providing motivational coaching and performance-based incentives.

February 2021 - January 2022

Speed Ahmed Hassan - Sales Agent, Elminya

- Assisted call-in customers with questions and orders.
- Increased sales revenue by consistently meeting and exceeding sales targets.
- Enhanced product knowledge through continuous training and professional development opportunities.
- Achieved top performer status within the company due to consistent high sales numbers.

March 2019 - September 2020

ATYAB - Sales Agent, El Minya

- Developed strong relationships with clients through excellent customer service and regular followups.
- Improved overall customer satisfaction by promptly addressing concerns and providing tailored solutions.
- Provided superior service to customers by quickly and courteously responding to requests, inquiries, suggestions and concerns.
- Set and achieved company defined sales goals.
- Served customers with knowledgeable, friendly support at every stage of shopping and purchasing.