

MARWEN CHATEUR



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- o Phone: +216 20 718 086
- o E-mail: Bahachater1@gmail.com
- o Date of birth: 19/09/1995
- o Skills: English – Advanced
 French – Excellent
 Arabic –Native

Experience:

Sales Manager : 2019(family business)

- o Overseeing daily operations in the sales
- o Planning and directing the hiring and training of new sales representative
- o Preparing sales budgets and projections and approving expenditures
- o Handling and resolving customer complaints regarding a product or service
- o Setting discount rates and determining price schedule

Sales Associate: 2018(Sacoor brothers)

- o Organizing internal documents
- o Communication with the relevant people to ensure the needs of the store
- o Serving and advising customers
- o Taking payment
- o Helping customers to find the goods they want
- o Advising on stock amounts
- o Giving information on products and prices
- o Stacking shelves or displaying goods in an attractive way
- o Arranging window displays
- o Promoting special offers or store cards
- o Handling complaints or passing them to the manager

- Sales Associate: (01/JAN/2017) :

- Apparel W.L.L (Calvin Klein)

- o Making daily, weekly reports
- o Organizing internal documents
- o Communication with the relevant people to ensure the needs of the store
- o Serving and advising customers
- o Taking payment
- o Helping customers to find the goods they want
- o Advising on stock amounts
- o Giving information on products and prices
- o Stacking shelves or displaying goods in an attractive way
- o Arranging window displays
- o Promoting special offers or store cards
- o Handling complaints or passing them to the manager

- Sales Associate: (27/Oct/2016 – 01/12/2016)
Apparel W.L.L (Brand –Tommy Hilfiger)
 - o Serving and advising customers
 - o Taking payment
 - o Displaying goods in an attractive way
 - o Promoting special offers and store gift cards
 - o Monitoring stock and requesting product

- Waiter in coffee shop (In my vacation Period):
 - o Providing information for guests.
 - o Provide service to the Customers.
 - o Receiving payments .
 - o Satisfy customers needs

Education:

15/09/2010 – 30/06/2016

Training Centre – Borj cedria : Logistic

High School – Tunisia – Grombalia: Economic And Management

2022/2024

Training center customs formality

Hobbies:

Basketball