

ALI HABBOUBI

Saudi Arabia, Medina | Mobile: +966597717150 | Email: ali.h.habboubi@gmail.com

Career Objective

Highly motivated and results-driven professional with extensive experience in aviation operations and customer service. Committed to contributing to organizational success by ensuring operational efficiency, enhancing service quality, and supporting sustainable business growth.

Education

Bachelor of Business Administration

Taibah University, Medina, Saudi Arabia

Graduated: 2020

Professional Experience

Saudi Arabian Airlines

Executive Supervisor Assistant | Jan 2020 – Apr 2022

- Managed airport operations to ensure timely flight departures and optimal workflow.
- Supported and trained team members to enhance service standards and performance.
- Coordinated between departments to resolve operational issues efficiently.
- Prepared daily operational and statistical reports.

Customer Service and Operational Roles | Dec 2005 – Jan 2020

Roles Held:

- Controller
- Guest Relations
- Travel Gate
- Counter
- Customer Service Representative

Key Responsibilities:

- Handled check-in and boarding processes using Amadeus system.
- Ensured high levels of passenger satisfaction through effective communication and issue resolution.
- Contributed to maintaining on-time departures with full capacity.
- Provided consistent support in high-pressure and time-sensitive environments.

Courses and Certifications

- English Language Course | S.L.I Lakers Institute
- Supervisor Behavioral Skills Development | Enrich Program
- Dangerous Goods Handling | Certified
- Amadeus System Training | Travel Procedure Management
- Distinguished Service Program | Midiaf

Skills

Technical Skills

- Airline systems (Amadeus)
- Quality assurance and process improvement
- Microsoft Office Suite
- Data entry and reporting
- Sales and marketing fundamentals

Interpersonal Skills

- Teamwork and collaboration
- Problem-solving and critical thinking
- Research and analysis
- Verbal and written communication
- Adaptability and resilience

Languages

Arabic : Native

English : Intermediate level / working proficiency