

ALHARTH AHMED AL-ZAHRANI

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OBJECTIVE

A recent graduate from Imam Mohammad Ibn Saud Islamic University (IMSIU) with a Bachelor’s degree in Computer Science, possessing practical training experience in Information Technology. I am seeking to start my career in Cybersecurity by applying my academic knowledge and hands-on experience, contributing to the protection of networks and systems from cyber threats, while continuously developing and refining my skills within a professional work environment.

EDUCATION

- Bachelor’s degree in Computer Science**
Imam Mohammad Ibn Saud Islamic University (IMSIU)
Graduation Year: 2025

EXPERIENCE

- SATC Company – Technical Support for IMI**
Help Desk | December 2025 – Present
 - Provide daily technical support to employees and resolve hardware and system issues.
 - Manage user accounts and email services, including blocking accounts and resetting passwords.
 - Prepare, configure, and set up new devices for newly onboarded employees.
 - Connect printers to user devices and troubleshoot connectivity and printing issues.
 - Ensure smooth business operations through prompt and effective response to support requests.

COURSES & CERTIFICATIONS

- CompTIA Security+ (SY0-701).
- Introduction to Cybersecurity Issued by Cisco.

TECHNICAL SKILLS

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| • Cyber Risk Management. | • Incident Response. |
| • Vulnerability Assessment. | • Penetration Testing. |
| • Malware Analysis. | • Log Analysis. |

SOFT SKILLS

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| • Strong Communication Skills. | • Time Management & Attention to Detail. |
| • Teamwork and Collaboration. | • Adaptability and Flexibility. |
| • Problem-Solving Ability. | • Ability to Work Under Pressure |

LANGUAGES

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| • Arabic | • English |
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