

Mansour Al-Alyani

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 Saudi Arabia

SUMMARY

Equipment Operator, Loading and Unloading of Baggage and Cargo at Saudi Ground Services Company (SGS), Guest Services and Air Sales at Saudi Airlines Catering, and Vendor at Virgin Megastore, I have heavy equipment operating licenses and a DGR (Dangerous Goods) license.

Currently pursuing an Intermediate Professional Diploma in Warehouse and Supply Chain Management at King Faisal University.

EXPERIENCE:

- **SGS - Saudi Ground Services | Saudi Arabia**
 - Operator | Baggage Representative | Jan 2019 Present
 - Operating a variety of equipment to safety protocols
 - Responsible for loading and offloading baggage and cargo according to the loading plan.
- **Saudi Airlines Catering Company | Saudi Arabia**
 - Customer Service and Sales Executive | Jan 2016 – Feb 2018
 - Greet customers upon entering the store or facility in a friendly and welcoming manner
 - Assist customers in locating products, answering their inquiries, and providing them with information about services or promotions
- **Virgin Megastore | Saudi Arabia**
 - Vendor | Jan 2015 – Dec 2015
 - o Monitoring stock levels and ensuring adequate inventory of products.
 - o Processing purchase orders from Virgin Megastore for products.

EDUCATION:

- **King Faisal University | Saudi Arabia.**
 - Intermediate Professional Diploma in Warehouse and Supply Chain Management | 2024 – 2026
- **Jeel El-Jazira Private Schools | Saudi Arabia.**
 - High school in natural sciences | 2014

OTHERS Certifications & Courses:

Dangerous Goods License CAT08 – SGS | Heavy Equipment Licenses – SGS | Aircraft Loading Offloading – SGS | Safety – SGS | Security – SGS | Emergency Response – SGS | Fire Safety – SGS | Human Factors – SGS | Customer Service Agent – Saudi Airlines Catering.

Soft Skills:

Critical Thinking o Communication Skills o Strategic Planning o Analytical Skills o Attention to Detail o Time Management o Decision-Making o Skills Teamwork o Leadership.

Languages: Arabic (Native), English (professional)